

Based in Washingtonville, **servicing Orange County, NY** clientele.

Fair & Certain Cleaning Care, LLC is looking to hire independent house cleaners to provide cleaning service for our customers **in Orange County, NY**, performing routine, one-time, and deep cleaning based on their request.

Our customers choose us for our reliability, professionalism, customer care, and quality of service. The ideal candidate will value and demonstrate these attributes in their work, as well.

This opportunity is great for experienced house cleaners who already operate as an independent contractor and wish to take on more work.

Benefits to working with Fair & Certain Cleaning Care:

- Get additional cleaning jobs to supplement your schedule
- Focus on house cleaning as we manage marketing, scheduling, and customer service
- Accept or decline incoming jobs based on your own availability and preferences

Applying Candidates Must:

- Pass a background check
- Provide 4 house cleaning customer references
- Provide 2 personal references
- Have their own supplies, rag, products, tools, etc.
- Have their own vacuum and mop
- Have reliable transportation

If Hired, Candidates Must:

- (Within 7 days) Complete, sign, and return all on-boarding documents (W9 form, direct deposit, contract)
- (Within 7 days) Purchase General Liability Insurance for Maid Services (pays for itself after 4 to 5 jobs)

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Payment & Tips:

- Earn 65% of the customer's invoice + **all tips**.
- Get paid 1 week after completing work (direct deposit).
- ***Example: 2 beds, 1 full, 1 half, 1 kitchen, 1 dining room, 1 living room =Earn \$137 for a first-time clean (or \$109 on a routine basis).***

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Expectations:

● ***Providing the services:***

- Removing dust and cobwebs throughout the house including from walls, ceilings, door panels, baseboards, fixtures, windows, window blinds, countertops, and furniture;
- Scrubbing and cleaning glass, mirrors, hard surfaces and applicable household appliances to remove smudges, particles, surface stains, rust stains, food soils, soap scum, and mild human waste;
- Sanitizing hard surfaces and applicable household appliances;
- Polishing select furniture items: Wood, vinyl, leather, stainless steel.
- Lightly tidying areas that are not overrun with clutter.
- Cleaning the hard floors, rugs, and carpets of accessible debris, dirt, food fragments, paper fragments, body hairs, and surface stains with use of a vacuum and mop where applicable;
- Discarding spent litter from floors, countertops, fixtures, and furniture;
- Emptying small waste bins of waste and refuse, replacing unlined or used small waste bin liners with new liners.

● ***Customer Service & Communication:***

- To demonstrate great customer service skills, interacting with each customer in a polite manner while respecting their property and navigating their home in a safe manner;
- To communicate changes in schedules and availability to us in a prompt manner;

● ***Expertise & Professionalism:***

- To possess the ideal products and methods to independently resolve a number of cleaning demands, with safety taken for the material the product is used on;
- To arrive and complete work in a punctual manner;
- **To not solicit in any way with our customers;**